

- MEMORANDUM -

DATE: November 1, 2021
TO: All ACBH Contracted SUD Providers
FROM: Torfeh Rejali, LMFT Quality Assurance Administrator *Torfeh Rejali*
Alameda County Behavioral Health – Quality Assurance (QA)
SUBJECT: DHCS Post-Service Pre/Post (PSPP) Audit Notification Process

This memo is a reminder to all Alameda County Behavioral Health (ACBH) contracted Substance Use Disorder (SUD) providers of the requirement to notify the ACBH Quality Assurance (QA) Department of notification/correspondence by DHCS related to Post-Service Pre/Post Payment (PSPP) audits. The Alameda County QA Department should be notified within seventy-two (72) hours of receiving the DHCS notification.

ACBH QA is required to assist the contracted providers with their response to DHCS audits and any Corrective Action Plan (CAP) associated with the DHCS review. ACBH QA will work with the provider to approve any CAP prior to ACBH QA submission to DHCS. Once approved by DHCS, ACBH QA is required to monitor and certify implementation of the approved CAP. ACBH QA monitoring efforts are intended to assist providers in the write-up of their CAP, assure implementation of the DHCS approved corrective actions, and to improve quality of service for clients. ACBH QA technical assistance and monitoring activities ensure on-going compliance with Federal, State, Local Regulations, and ACBH QA Standards of Care.

To contact ACBH Quality Assurance with questions or other assistance needs, please send an email to QATA@acgov.org.

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